

HOW TO ENVOY

GET GOING

- **Unlock and start** Tesla using the Envoy app. If prompted to "Tap Keycard to Allow Driving", tap Unlock in the Envoy app to start driving. (Physical keys available from Valet.)
- **To drive:** Press the brake, then use the right drive stalk—push down for Drive, lift up for Reverse, press button for Park.
- **While driving:** Check the battery level on the dashboard and use the Envoy app to lock/unlock.

RETURNING TO THE HOTEL

- Return the car to the Valet where you picked it up.
- Take your belongings and **tap "End Ride" in the Envoy app.**
- That's it—enjoy the rest of your day!



Ko'a Kea[™]
RESORT ON PO'IPU BEACH
KAUAI



CONTACT ENVOY info@envoyhawaii.com | 888 610 0506

TESLA ROADSIDE SERVICE 877 798 3752

24/7 MAINTENANCE 847 330 6101

**LOCATE
CHARGERS**



FAQ'S AND EMERGENCIES

ACCIDENTS

- If you're involved in an accident requiring medical attention, the vehicle is inoperable or is unsafe to exit, **call 911 right away.**
- If the car is still drivable, pull over to a safe spot and ensure all passengers are okay.
- **Exchange insurance, driver's license and contact info** with all other drivers involved.
(Envoy insurance card is in the glove box.)
- Take photos of damage to all vehicles and property involved and fill out the Accident Form:
www.envoythere.com/accident-form
- You must report the accident to Envoy at **888 610 0506** or **info@envoythere.com**

VEHICLE CHARGING

- Charging an Envoy vehicle is always free at your hotel resort.
- To charge elsewhere, search "charging station" in Google Maps, use the PlugShare app or scan the QR code below. (Charger adapter is inside the door.)
- Public charging prices vary and are the driver's responsibility—but are still cheaper than gas!
- Learn more: **envoythere.com/ev-charging**

VEHICLE TROUBLE

- For vehicle assistance, call Envoy Support at **888 610 0506**
- If you're stranded or need roadside help, contact Roadside Service (check the FAQ in the SUPPORT section in your app)



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